

CHECK-IN: Please check-in 60 minutes prior to the departure of your flight.

Check-in closes 20 minutes before each departure. Failure to observe this rule will result in Air Tahiti cancelling the passenger's booking.

Boarding time: 10 minutes before take-off.

To get to the BORA BORA airport aboard Bora Bora Navettes, check-in time at the quay in Vaitape is 1:15 hours before each flight departure. The duration of the boat crossing is about 15 minutes.

RESERVATION

At booking, you have to communicate your last and first names as they appear on your ID document.

According to regulation, the last and first names mentioned on your ticket have to be the same than the ones on your ID document. In case of the non correlation of these data, your check-in will not be made and you could be refused to carriage without the possibility to claim any compensation later on. In this case, an other ticket will be issued and your first ticket will be reimbursed but refund fares may be applied.

Moreover, some information are important for us : your phone numbers at departure island and in each stopover, hotels names, your children age, your Air Tahiti card number and date of validity, connecting flights, any particular assistance demands (wheelchair...). Note your booking reference number which would allow an instant search.

Air Tahiti will limit or cancel the compensation in case of a missing flight if one of this data above is missing in your booking file.

RECONFIRMATION

Reconfirmation of your flight is necessary only in the following situations:

- We do not have your contact at each stopover or you can not be reached during your journey.
- You are travelling to the Marquesas, the Eastern Tuamotu, the Gambier or another Air Tahiti destination that is serviced by Beechcraft or Twin Otter; you should reconfirm your reservation a week prior each of your flight.

The flight that you boarded is not the one you were booked on. Please reconfirm the remaining part of your trip, upon arrival. We may cancel the reservation of your next flight or return flight if you do not reconfirm your flight in this situation.

MODIFICATIONS

Modifications of your booking should be done before issuance of tickets as fees will be claimed once the ticket is issued.

REFUND

Ask your issuing agency for the reimbursement of a ticket or coupon not used. This reimbursement will be processed according to the fare conditions: full, partial or non-refundable. Services charges apply. If you have not checked-in on the flight and have not cancelled your reservation, a no-show penalty will be charged.

CANCELLATION

You decide to no longer travel on the flight you are booked on. Please cancel your reservation in order to release a seat for another passenger and thus avoid paying cancellation fees.

TICKET

Your ticket - paper ticket: the document entitled "passenger ticket and baggage check", or electronic ticket - constitutes your contract of carriage with Air Tahiti subject to the conditions of carriage.

We will provide carriage only to the passengers named on the ticket. Passenger must provide positive identification to be entitled to be carried on a flight.

NO-SHOW

A person who has a confirmed booking and do not show up for his flight is called a no-show.

If you know that you will not be able to travel on the flight you are booked on, please call us as soon as possible, you will avoid the no-show fees.

FLIGHT CANCELLATION

The geographic location of certain islands and characteristics of the Air Tahiti Network, make service to the islands susceptible to the occurrence of any unforeseen events such as weather disruptions, and may lead to the cancellation of the flight. As several days may be necessary before the next available flight, specifics provisions apply. For further information please refer to our "flight cancellation booklet" available in all Air Tahiti agencies or consult our website:

www.airtahiti.aero

IN CABIN BAGGAGE ALLOWANCE

Each boarding passenger is **allowed a single 45x35x20cm (18x14x8 in) carry-on weighing at the most 3 kg (6lbs)**. This baggage remains strictly under the passenger's responsibility during the entire flight.

Cabin baggage exceeding weight or quantity allowance will be checked-in.

CHECK-IN BAGGAGE

The size of the check-in baggage is limited to:

LENGTH+WIDTH+HEIGHT < 150 CM (59IN) wheel and handle included.

Each ticket entitles, without extra charge, to the carriage of a quantity (in weight) of baggage, determined upon the fare paid and the booking class. This baggage allowance appears on the ticket.

- Excess baggage will only be accepted according to availability and will be subject to the existing rates.
- Single baggage weighing over 32 kg (70.5lbs) will not be accepted at the check-in and must be presented to freight.

HEAVY OR VOLUMINOUS BAGGAGE

Please check with our freight department and mention your flight number. The freight closes 90 minutes before each departure.

OTHER INFORMATION REGARDING BAGGAGE

- Your baggage will be exposed to a lot of handling. It should be prepared in order to protect its contents. We strongly recommend a tightly fastened suitcase without detachable parts. Make sure to insert another name tag inside and to lock it well.
- Do not check-in the following: your medication, objects which are fragile or are valuable (such as cameras, computers, jewellery, checks, money...) and/or important documents. Keep them in your carry-on.
- The baggage packing is under the responsibility of the passenger. Air Tahiti disclaims responsibility for all fragile, valuable, or perishable articles packed in the check-in baggage.
- Unclaimed baggage will be stored for 3 months, after which will be given to charity.

OVERBOOKING

On Air Tahiti flights, an important number of customers book and cancel their reservations. On the other hand, a certain number of customers make reservations but do not show up for the flight. Therefore, in order to take into account all these circumstances and offer better availability on its flights, Air Tahiti sometimes overbooks its flights.

Air Tahiti strives to honour all the bookings made on its flights but a slight risk of not boarding exists. In this case, if you are holding a ticket with a firm reservation for this flight, you checked in before the deadline, you complied with the Conditions of Carriage as specified on your ticket. Air Tahiti will give you a financial compensation immediately of 10.000XPF. Please feel free to contact our agents for any further information.

NOTICE

Carrier reserves the right to refuse carriage to any person who has acquired a ticket in violation of applicable law or Carrier's tariffs, rules or regulations.

NOTICE OF GOVERNMENT IMPOSED TAXES AND FEES

The price of this ticket may include taxes and fees which are imposed on air transportation by government authorities. These taxes and fees, which may represent a significant portion of the cost of air travel, are either included in the fare, or shown separately in the « TAX » section of this ticket. You may also be required to pay taxes or fees that have not been already collected.

NOTICE OF BAGGAGE LIABILITY LIMITATIONS

Liability for loss or damage to baggage is limited unless a higher value is declared in advance and additional charges are paid. For most international travel (including domestic portions of international journeys), the liability limit is approximately USD 20 per kilo for checked baggage and USD 400 per passenger for unchecked baggage. Excess valuation may be declared on certain types of articles. Some carriers assume no liability for fragile, valuable or perishable articles. Further information may be obtained from the carrier.

NOTICE OF TRANSPORT LIMITATIONS

Transport of a passenger can be refused if he does not comply with Carrier terms and conditions, available on its website or on demand to its agents.

NOTICE AND CONDITIONS OF CONTRACT

In French Polynesia, the Warsaw Convention is applicable according to the articles L321-3 and L322-3 of the Civil Aviation Code, which governs the carrier's liability even if the transport is not international in agreement with the meaning of this Convention. The Warsaw Convention governs and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage.

Wishing to improve the passenger rights and to allow better compensation of prejudices that could be suffered in case of an accident occurring during an air carriage, Air Tahiti has decided to incorporate into its conditions of transport some clauses of the Regulation applicable to air carriage as operated within the European Union, aiming to remove compensation limits for prejudices suffered in such situations, except the cases cited by said regulation. This regulation has for effect to substitute to aforesaid Warsaw Convention some of the European rules texts referenced CE 2027/97 and CE 889/2002 summarized by the memo appended to European rule CE 889/2002, as far as they relate to death and bodily injuries to passengers.

Conditions of Contract

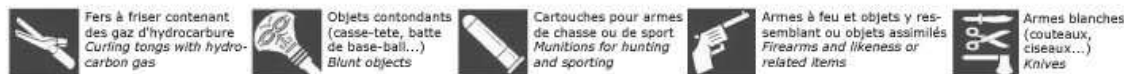
NOTICE: Carrier reserves the right to refuse carriage to any person who has acquired a ticket in violation of applicable law or Carrier's tariffs, rules or regulations.

- 1- As used in this contract, "ticket" means this passenger ticket and baggage check, or this itinerary/receipt if applicable in the case of an electronic ticket, of which these conditions and the notices from part, "carriage" is equivalent to "transportation"; "carrier" means all air carriers that carry or undertake to carry the passenger or his baggage hereunder or perform any other service incidental to such air carriage; "electronic ticket" means the itinerary/receipt issued by or on behalf of carrier, the electronic coupons and, if applicable, a boarding document; "Warsaw Convention" means the Convention for the unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, 12th October 1929, or that Convention as amended at the Hague, 28th September 1955, whichever may be applicable.
- 2- The carriage accomplished under this ticket is subject to the rules and conditions of liability detailed by the European rules n°2027/97 and n°889/2002 for the part concerning the conditions of air carrier liabilities regarding passengers as to compensation of prejudices they could suffer in case of an accident occurring during an air carriage, excluding of any other rule (notably concerning the attributions of competence, or claim relating to freight, baggages etc., not involving passenger) which remain governed by regulation applicable to air carriage in French Polynesia.
- 3- To the extent not in conflict with the foregoing carriage and other services performed by each carrier are subject to: (i) provisions contained in the ticket; (ii) applicable tariffs; (iii) carrier's conditions of carriage and related regulations which are made part hereof (and are available on application at the offices of carrier), except in transportation between a place in the United States or Canada and any place outside thereof which tariffs in force in those countries apply.
- 4- Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's tariffs, conditions of carriage; regulations or timetables; carrier's address shall be its headquarter address or the primary place of its operations; the agreed stopping places are those places set forth in this ticket or as shown in carrier's timetables as scheduled stopping places on the passenger's route; carriage to be performed hereunder by several successive carriers is regarded as a single operation.
- 5- An Air carrier issuing a ticket for carriage over the lines of another carrier does so only as its Agent.
- 6- Any exclusion or limitation of liability of carrier shall apply and be for the benefit of agents, servants and representatives of carrier and any person whose aircraft is used by carrier for carriage and its agents, servants and representatives.
- 7- Checked baggage will be delivered to bearer of the baggage check. In case of damage to baggage moving in international transportation, complaint must be made in writing to carrier forthwith after discovery of damage and, at the latest, within seven days from receipt; in case of delay, complaint must be made within 21 days from the date the baggage was delivered. See tariffs or conditions of carriage regarding non-international transportation.
- 8- This ticket is good for carriage for one year from date of issue, except as otherwise provided in this ticket, in carrier's tariffs, conditions of carriage, or related regulations. The fare for carriage hereunder is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid.
- 9- Carrier undertakes to use its best efforts to carry the passenger and baggage with reasonable dispatch. Times shown in timetables or elsewhere are not guaranteed and form no part of this contract. Carrier may without notice substitute alternate carriers or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility for making connections.
- 10- Passenger shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or, if no time is fixed, early enough to complete departure procedures.
- 11- No agent, servant or representative of carrier has authority to alter, modify or waive any provision of this contract.

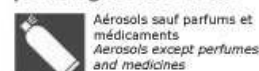
Notice: Carriage and other services provided by the carrier are subject to conditions of carriage, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.

Articles réglementés dans les bagages / Regulated items in baggage

Articles interdits en cabine / Prohibited items in carry-on baggage



Autorisés en cabine ou en soute / Goods accepted on passenger and cabin



Articles interdits ou réglementés en soute et en cabine / Prohibited or regulated items in checked and carry-on baggage



Autorisés sur soi uniquement / Permitted on your person only